

DCM Southern Europe

Mission and Functions of Technical Assessment Group

June 2000

One Team - One Focus

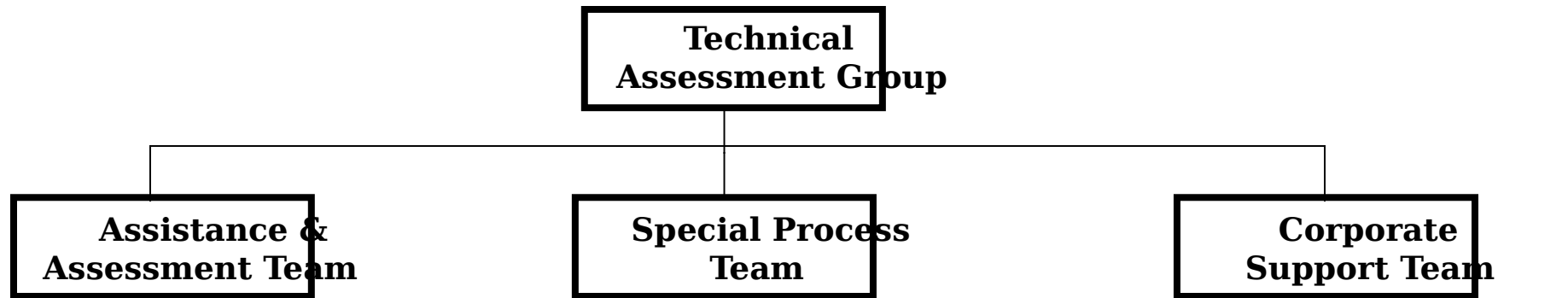
DCM Southern Europe TAG Mission and Functions

- **IAW DCMC Policy Letter 97-26, TAG organized into three separate teams:**
 - **Assistance and Assessment Team**
 - **Special Process Team**
 - **Corporate Team**
- **Structured to provide technical expertise to:**
 - **Expertise to Operations personnel**
 - **Assistance to resolve problems**
 - **Continuously improve processes**

Mission Objectives

- **To provide technical expertise, operational assessment, and corporate support in the execution of DCMA's mission**
 - **Provide technical expertise to Operations personnel**
 - **Provide assistance to resolve issues and problems**
 - **Continuously improve processes**
- **Measures of success include:**
 - **Improved customer satisfaction**
 - **Improved process quality**
 - **Reduced cycle times**
 - **Reduced costs**

Required Structure - DCMC Policy 97-2



- Process expertise (Process Champions)
- Policy implementation
- Assistance and assessment reviews
- Operational consistency
- Specialized training
- Contract Audit Follow-up oversight
- Compliance review of Management Control Program
- Manage Bellringers
- Coordinate Hotlines, Congressionals, & other special investigations
- Implementation of new initiatives
- Perform technical analysis of data
- Integrate best practices

Specialized manager for processes which require a single CMO focal point for external customers

- Single CMO focal point for processes that are performed by a small number of personnel for the benefit of the CMO
- Manages the Customer Priority List programs
- Coordinates with CMO Operations to obtain data for responses to inquiries from customers

- Performs system reviews and/or supports multiple teams with Operations
- Performs property/plant clearance functions
- Performs pricing functions

How our TAG is Structured . . .

- **Consists of one Team**
- **Assigned Personnel Dual Hatted**
- **Includes selected Operations-Type Functions:**
 - **Earned Value Management**
 - **Configuration management**
 - **Technical Support to Negotiations**
 - **Program Integrator for DTRA**

DCM Southern Europe TAG

- **Functions performed throughout the CMO:**
 - **NDT administration**
 - **PLAS**
 - **Performance Planning**
 - **Unit Cost**
 - **Business Cases**
 - **Internal Customer Survey**

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Travel Budget

- Budget allocated by GGM on an as needed basis
- FY 00 Dollars to-date used by TAG personnel - \$75,815
- Purpose:
 - MCRs
 - Hazardous shipments
 - Contractor conference
 - Property/plant clearance surveys
 - Mission and function reviews
 - Engineering/quality reviews

Effectiveness Overall Assessment

- Highly effective (although 7 new employees since January)**
- IOA validated MCR observations/findings**
- Heavy involvement in problem resolution**
- Continuous improvement**